Tel +44 20 4571 2395
info@siliconbeachtraining.co.uk

All courses are offered by Silicon Beach Training Ltd, an Affiliate of The Knowledge Academy Ltd., an Accredited Training Organisation of The APM Group Ltd.

Our APMG-accredited **Change Management Foundation course** is designed to help you understand the challenges of Change Management.

You will learn why change happens, how it happens and what needs to be done in order to overcome resistance to change.

Taking place over three days, Change Management Foundation training will give you the knowledge required to pass the Foundation exam on the third day.

After passing the exam, you will gain the Foundation certification to show that you are ready to act as part of a change management team. If you want to lead a change management team then you should look at our 5-day Change Management Practitioner course.

If you prefer, you can complete the two-day Change Management Practitioner Conversion training course at a later date which will also result in the Change Management Practitioner certificate.

We run our scheduled courses at our training centre in Brighton but if you prefer then we can come to your organisation or run dates here to suit you.

Change Management Foundation Exam

We are proud of our 99% Change Management Foundation pass rate in 2013 and in 2014 to date.

This Silicon Beach Training course prepares delegates to sit the APMG Change Management Foundation Exam on the third day of the course.

The Foundation paper is a 40 minute closed book examination consisting of 50 multiple choice questions. The pass mark is 25 or more marks. All exam costs are included in the price of the course.

Take the risk out of training with our Change Management Exam Guarantee. If you don't pass your exam you can resit the training for free. Your exam retakes are charged at cost price. You must retake the training within 6 months of your original course. You must be familiar with the APMG-International Terms and Conditions of Certification.

Course Objectives

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- Take and pass the APMG Change Management Foundation Exam
- Work as part of a Change Management team
- Start preparing for the Change Management Practitioner Exam

Change and the Organisation

- Drivers for change
- Developing a vision
- Culture and climate
- Emergent change and lifecycle
- Organisational metaphors
- Models of change
- Roles required for change

Stakeholders

- Principles
- Identification
- Analysis
- Influencing and listening
- Emotion and demonstration
- Communications
- Cognitive biases
- Remaining people focused
- Improving Communications
- Communications channels
- Collaboration
- Communications Planning
- Larger workshops

Change Impact

- Assessing impact
- McKinsey 7 S
- Stakeholder impact assessment
- Assessing change readiness
- Large change – how to staff
- Building a change team
- Preparing for resistance
- Building team effectiveness

Individual Change

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- Learning theory
- Motivation
- Change Curve
- Personality differences

Making up the first three days of the Practitioner qualification, our Change Management Foundation training course will give you the knowledge required to pass the Foundation exam on the third day.