Tel +44 20 4571 2395
info@siliconbeachtraining.co.uk

This CCNA Voice Training course offers candidates the opportunity to develop their knowledge of Cisco Unified Communication Voice Applications and the underpinning Infrastructure of such applications. This associate-level CCNA training course enables candidates to demonstrate and prove their professional competence when interacting with a variety of voice applications including IP PBX, IP telephony, Voicemail Solutions, Telepresence, and Call Control. As a sought-after and niche qualification, this CISCO CCNA training course allows candidates to monitor daily system performance and changes utilising Cisco Unified Communications Manager, and is therefore beneficial for enhanced business functioning. This CCNA course is strongly tailored and based upon job-specific knowledge acquisition, in order to enhance transferable skills that candidates can utilise immediately in real-life situations upon returning to work.

Who's the CCNA Voice Training Course Intended for?

- Network and System Engineers
- CCNA Voice Candidates
- Network Admin Staff
- Collaboration Engineers
- IP Telephony and IP Network Engineers

What's included in the fee?

- Cisco Exam Guidance
- Cisco Course Book
- Hardware
- Tuition from a highly experienced Cisco CCNA instructor

How Many Hours of Tuition and Studying Can I Expect?

- Minimum of 30 hours instructor-led tuition
- 1-2 Hours evening reading during the course to supplement within-course learning

CCNA Voice Exam

- 70 questions
- 90 minutes
- Closed Book

Course Objectives

Upon completion of this CCNA Voice Training course, individuals will possess the required knowledge to:

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- Describe, identify, and monitor Cisco Unified Communications Solutions
- Describe and implement the telephony features supported in Cisco Unified Communications Manager
- Manage end-user and endpoint administration tasks utilising Cisco Unified Communications manager
- Implement Cisco IOS Gateways

- CCNA Introduction
- Cisco Unified Communications Overview
- Voice essentials - Conceptual VOIP Overview
- Cisco IP Phone features
- Conferencing and Configuring Router Resources
- UCS and Voice Training Overview
- Call Flows in Cisco Unified manager
- Cisco maintenance
- Unity Connection Voice Messaging
- CUCM Initial Set-up and tools
- Enabling Telephony and Mobility
- Cisco Unity Connections
- End-User Interfaces
- Monitoring the Cisco System
- Troubleshooting - flow charts, unity voice mail systems

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