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What is ILM Level 2 Award in Effective Team Member Skills?

This ILM Level 2 Award in Effective Team Member Skills, educates candidates on how to contribute to a team in the most productive manner possible. Central to productivity and employee job satisfaction, teamwork is one of the most neglected but important features in the business sphere, hence this course is beneficial when promoting business productivity. Beneficial for candidates that have just joined a new business or team-focused environment, this course educates individuals on the factors that make a team successful and the roles in which team members must assume in order to be of assistance rather than a hindrance. Within the duration of the course, individuals will learn how to analyse individual and team performance from a critical and reflective stance - enabling each team contribution to gradually increase in quality. This ILM Award demonstrates a candidate's commitment to personal development and offers applicable advice on how to deal with team issues/conflicts that are inhibiting a team's processes. Additionally, this course would be beneficial for team members that are looking to progress into more management-type positions, due to having an understanding from both sides of the management division, as well as elevating knowledge concerning workers rights and health and safety principles that must be considered.

The training course content will be centred around, two principles:

- Developing Effective Team Member Skills
- Developing Yourself as an Effective Team Member

Course Objectives

By the end of this ILM training course individuals will learn about:

- Work Group and Team Group Differences
- Productive Teamwork Behaviours
- Communication
- Avoiding Conflict Triggers
- Personal Evaluation and Assessment of Team Skills and Qualities

This ILM Level 2 Award will cover topics including, but not exclusive to:

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- Team Functioning
- Group to Team Transition
- Effective Communication and the factors that prevent communication
- Team Meetings and their Importance
- Team Processes and Distinguished Roles
- Emotional Intelligence - Reading Your Team Colleagues
- Methods of Improving Team Performance

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