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What is ILM Level 2 Diploma in Team Leading?

This ILM Level 2 Diploma in Team Leading offers an excellent opportunity to develop your knowledge of leadership, best practice, and of how to apply such knowledge into a team environment. Team Leaders are often held accountable for the success of a team, hence one must develop a strong developed leadership style and associated team management techniques that promote productivity, team cohesion, and gets the most out of the available manpower/resources. ILM Training Individuals will learn the core skills required to be an effective leader, motivational techniques to maintain team morale, and the confidence to tackle any adversity or conflict that may arise. Candidates will learn how to thrive as a manager or leader in a dynamic Business Environment, whilst extensively elevating their communication methods - progressing their career and work competencies.

The training course consists of five compulsory units, including:

- Principles of Team Leading
- Management Principles
- Workplace Communication
- Business Development
- Personal Development

Course Objectives

During this ILM Diploma individuals will learn about advanced leadership techniques and in what situations leadership styles are most appropriate. As a nationally recognised team-leading qualification, completion of this training course will demonstrate a candidate's commitment to continual personal development, in addition to learning about:

- Personal and Professional Qualities of Successful leaders
- How to Build Productive Professional Relationships at Work
- Developing Leadership Skills - the importance and necessity of effective communication

- Managing Personal Performance and Development
- Business Principles

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- Collaborating with External Teams
- Encouraging Innovation
- Leading Meetings
- Delivering Enhanced Customer Service
- Resolving Customer Complaints
- Developing Yourself as a Team Leader
- Improving Team Performance
- Planning and Monitoring Work
- Developing a Team
- Communicating within a team
- Communicating outside of the team environment
- Managing Yourself
- Workplace diversity
- Business Improvement Techniques
- Meeting Customer Requirements
- Team Cohesion
- Team Briefings
- Resource Utilisation
- Team Problem Solving
- Managing Conflict
- Understanding Leadership
- Discipline Techniques and Procedures
- Team Presentations
- Giving Team Briefings
- Team Stress Management
- Team Organisation and Context within an Organisation

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